



Get Them In The Door!: The Springboard Phone System

Brett O'Donnell, Amy O'Donnell, Sean O'Donnell, Joseph O'Donnell D.D.S.

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Do you answer the phones for your dental practice? Learn why phones are a critical "first impression" point of contact with the practice and why great phone service matters so much to the success and growth of dental practice. Find out tips and tricks for giving patients a real "Wow!" experience on the first ring. This interactive workbook contains exercises for the entire team, worksheets, tear out scripts, quizzes and more! Springboard Institute works with offices across the country to help them deliver great customer service through proven systems and materials, and has been helping practices nationwide for almost a decade!

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