



A Strategic Assessment of the Future of Water Utilities

Edward Means, Lorena Ospina, Nicole West, Roger Patrick

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Forty-three (43) water professionals met to discuss and develop the ten top future trends and formulate the strategies to deal with each trend. Nineteen trends are presented within this paper. The top ten trends are described along with potential implications, and coping strategies are: Energy; Drinking Water Industry Employment and Workforce Issues; Political Environment; Population and Demographic Trends; Regulatory Trends; Total Water Management; Customer Expectations; Information Technology; Utility Finances; Information Security. The nine future trends identified and discussed are: Automation; Climate Change; Health Trends; Medical Trends; Regionalization Trends; Drinking Water Treatment Technology Issues; Economic Trends; Private Sector Participation; Physical Security. CD is included

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