



# Information Management Solutions: Communications and Collaboration in a Web 2.0 World

*Elizabeth Lomas*

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## **Information Management Solutions: Communications and Collaboration in a Web 2.0 World**

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Much organizational information is now created and transmitted as communications with tools like email and instant messaging. These communications may be inside an organization's networks or hosted externally on social networks. This book confronts the reality of the divided information world we now need to work with and manage. It investigates the origins of this world and offers relevant management structures and solutions. Information Management Solutions provides a practical and international perspective focusing on the information management of communications and is essential reading for records managers, archivists, and other information managers working within organizations of all sizes. It will also be of use to the research community.

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